

Obsolescence Statement

A number of key components within a Lake Image Discovery/ Integravision Multiscan system are now obsolete. Systems affected can be identified by the camera model data, as follows:

MaxRead and Area Scan Camera Modules, Models:

All MR1 cameras.	MR2-PI-xxx	MR2-IS-xxx	MR2-PS-xxx
MR3-IS-xxx	MR3-PS-xxx	MR4-PI-xxx	MR4-IS-xxx
MR3-PI-xxx	MR4-PS-xxx	MR2-PS-xxx v2	MR4-PS-xxx v2
MR2-PS-XXXv3	MR4-PS-XXXv3	MR3-PS-XXXv3	MR5-XXX
Sony HR50	Sony HR70		

Linescan Cameras: Basler Sprint 2K, 4K and 8K.

Typically, these are systems installed prior to the end of 2012 however **please contact the factory for confirmation.**

Lake Image will continue to provide comprehensive service and support for these products however it is possible that certain failures may render the system beyond economical repair.

These systems can be updated with same or improved performance. For further details please consult Lake Image, quoting the serial numbers of the systems affected.

Microsoft Windows XP Support

On April 8, 2014, Microsoft ended support for the decade-old Windows XP platform*.

What does this mean for the continued operation and performance of your Lake Image IntegraVision and Discovery system?

This move from Microsoft will have no affect or impact on the performance or continued operation of your system. If, however you require update to Windows 7 or 10 please consult Lake Image quoting your system serial number.

To discuss the current status of your systems, maintenance contracts, and any other service/support related questions please contact: service@lakeimage.com